jrni

More Engagements. Less Waiting. Faster Revenue

JRNI is the first and only global SaaS platform using AI to power enterprise solutions for Event Management, Appointment Scheduling, and Queuing.

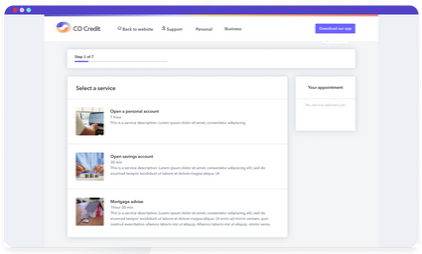
JRNI's Intelligent Customer Engagement Platform

The **JRNI Scheduling Engine** is a smart algorithm that personalizes the staff experience based on available locations, services, staff members, time zones, and ensures fair booking allocation.

The **JRNI Experience Apps** are a user-friendly ecosystem of tools that simplify the process of booking and managing appointments, queues or events for customers and staff.

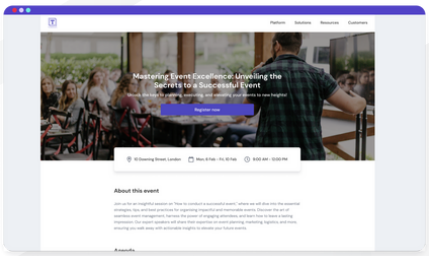
JRNI Analytics measures the efficacy of engagement strategy by reporting key indicators such as volume, lead times, and staff productivity.

JRNI Experience Apps



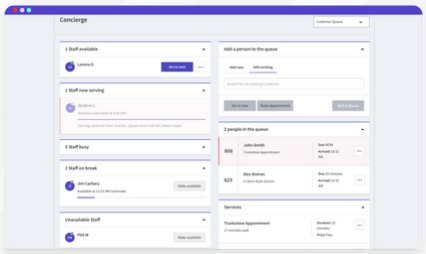
JRNI Appointments

- Modern customer booking journeys, no-code customizable design and features with our in-app builder
- Conversion-optimized user flows that make booking quick and easy
- A robust staff tool for booking appointments, preparing for them with customer details, rescheduling, canceling and tracking outcomes



JRNI Events

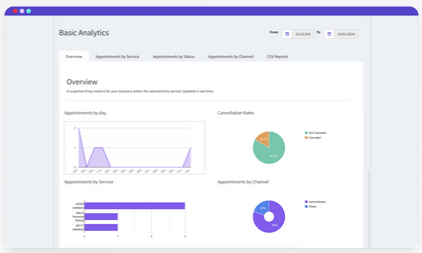
- Event registration journeys and landing pages that are customizable for brand's look and feel - Created in minutes, at scale, with JRNI's no-code builder
- Conversion-optimized user flows that make registering for an event easy
- An event staff tool for managing ticketing attendees, and virtual broadcasts
- Seamlessly integrate events with appointment scheduling



JRNI Queuing

- The solution for eliminating lines – customers can join virtual queues
- Automated updates on customer queue status via email or text notifications
- A user-friendly concierge tool for managing customers in the queue, and for keeping track of customer details and visit outcomes

JRNI Analytics



JRNI Analytics

- Provides the insight needed to optimize engagement strategies
- Shows the ROI of JRNI and measures the success of the experiences delivered to customers
- Helps grow revenue and increase profitability

Jrni

JRNI's intelligent Customer Engagement Platform enables brands to manage personalized experiences at scale. With AI-Powered apps for appointments, events, and virtual queuing plus industry-leading analytics, JRNI helps you to offer remote and in-person experiences that build customer relationships, improve customer satisfaction and loyalty, and increase revenue and efficiency.

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Start your JRNI here!