

Better together: JRNI + Go Instore

Bring your customers to you - in whatever way they please. Let them immediately connect with an associate for a live video visit, or schedule an appointment for a later date. With JRNI + Go Instore, you can give your customers exactly what they want, exactly when they want it.



"JRNI and Go Instore have been the perfect match for H. Samuel and Ernest Jones. Using these technologies together gives our customers the flexibility to pick the shopping option that's most convenient for them, and makes sure our product experts never miss an opportunity to help customers find exactly what they're looking for."

Matt Gratzke, Director of Digital, Signet Jewelers

WHAT YOU'LL BE ABLE TO DO WITH JRNI + GO INSTORE



Convert more customers by offering more ways to shop



Increase efficiency by reducing staff downtime



Drive customer loyalty by building personalized relationships



Never lose a customer just because your sales associates are busy helping someone else



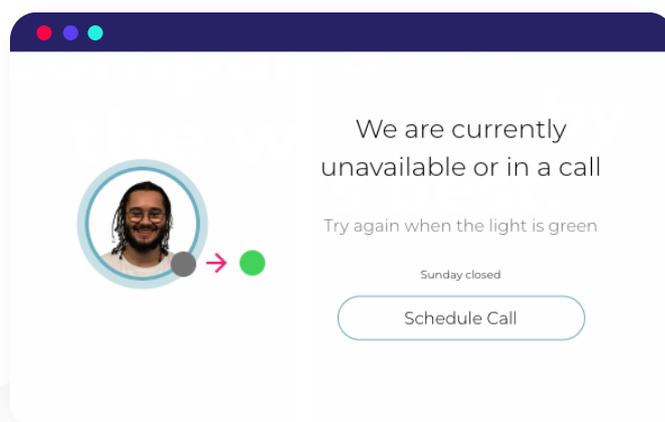
Sell more easily by empowering sales associates with the tools they need



Grow revenue with more customers and more sales

AN EXPERIENCE YOUR CUSTOMERS WILL LOVE

JRNI Appointments allows you to schedule one-to-one experiences, both remote and in-person, that help you build personalized relationships while driving conversions, revenue, and loyalty - at scale. By integrating JRNI with Go Instore, you can make sure that your customers' needs are always met - even if there isn't a store associate currently available to help them.



1-2-3 scheduling.

Customers can book, amend, and cancel appointments directly from your website or mobile app in just a few clicks. It's simple, intuitive, and exactly the experience they want.



Seamless integration with Go Instore.

It's as easy as adding a "Schedule Call" button. The integration between JRNI and Go Instore is seamless for your staff and convenient for your customers.



Customer profiles for a personalized experience.

With JRNI, you can keep track of a customer's history, likes, and dislikes - so any staff member can greet a customer like a friend.



Top-tier analytics.

Make your customers happy and understand how it's helping your numbers. JRNI's industry-leading analytics tool will help you measure and improve ROI.

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